If you ship your single line hold, you must prepay all shipping costs to the authorized GTI service location. When you return your single line hold for warranty service, proof of date of purchase is required. After replacing your single line hold under warranty, we will ship it to your home at no cost to you. If you need assistance, call the American Bell Customer Service Center. The toll free number is 1-800-555-8111.

#### WHAT THE WARRANTY DOES NOT COVER:

This warranty does not cover defects resulting from accidents, alterations, failure to follow instructions, misuse, fire, flood, and acts of God.

We do not warrant this single line hold to be compatible with any particular telephone equipment or partyline, key telephone systems, or more sophisticated customer premises switching systems.

Shipping costs to the authorized service location are not covered.

## WHAT WE WILL NOT DO:

WE WILL NOT BE RESPONSIBLE FOR IMPLIED WARRANTIES, INCLUDING THOSE OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY, FOR MORE THAN ONE (1) YEAR FROM THE DATE OF PURCHASE.

NEITHER WE NOR THE MANUFACTURER WILL PAY FOR LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE SINGLE LINE HOLD OR PROPERTY DAMAGE CAUSED BY THIS SINGLE LINE HOLD OR ITS FAILURE TO WORK OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES.

This warranty sets forth all our responsibilities regarding this single line hold. Replacement at the authorized service location is your exclusive remedy. This warranty is the only one we give on this single line hold. There are no express or implied warranties from the manufacturer, and there are no other express or implied warranties from American Bell.

#### **OTHER CONDITIONS**

If we replace your single line hold, we may replace it with a reconditioned one of the same design. The replacement single line hold will be warranted for ninety (90) days from the date the single line hold is returned or shipped to you or for the remainder of the original warranty period, whichever is longer.

#### STATE LAW RIGHTS:

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusions or limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

\*Trademark of AT&T. Equipment manufactured to American Bell standards by GTI Corporation.

# **TeleHelper\*** Single Line Hold

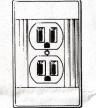
Your new TeleHelper\* single line hold will add the "hold" feature to all your phones at home (or one and two line office system). Installation is simple — just connect the plug on this TeleHelper\* single line hold to your phone line — this will automatically provide the hold function to all phone extensions in your home (or office).

### IMPORTANT NOTES:

□ Before you connect your TeleHelper\* single line hold to the phone lines, you must contact your local phone company and tell them the make and model of the device, the FCC Registration number and ringer equivalence. (See back page of this sheet or label on the unit.)

Do not connect this unit to a party, key, or coin phone line.

# INSTALLATION



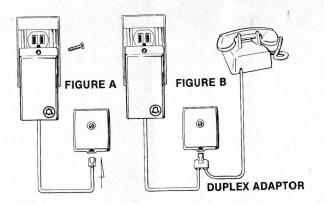
- 1. Locate a telephone jack which is near a 120V AC electrical outlet.
- 2. At the electrical outlet, remove the screw that holds the cover plate in place, but do not remove the cover plate.

Ground pin must be down or product must be installed upside down. 3. Plug the TeleHelper\* single line hold into the bottom receptacle, with the telephone cord leading down.

4. Fasten the TeleHelper\* single line hold to the electrical outlet, using the screw previously removed.

- 5. Plug the telephone cord from the TeleHelper\* single line hold into a modular telephone jack.
- □ If a phone is already connected to the jack use a Duplex Adaptor (Figure B) available from your telephone company. This way you can connect both a phone and the TeleHelper\* single line hold to one jack. (Note: This unit can be connected to an extra unused jack (Figure A).
- □ If you do not have connectors for your phones which match the cord from the TeleHelper\* single line hold, you may want to check with the local phone company to have such jacks installed. Or check your local Bell PhoneCenter for suitable adaptors/ connectors.

\*Trademark of AT&T

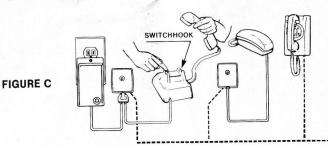


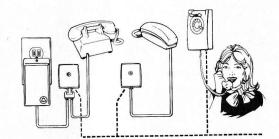
# OPERATION

- 1. To put a call on "hold," depress the phone's switchhook twice for about ½-second each. **Be sure no other phones are in use or the** hold function will not operate (Figure C).
- 2. You'll hear a short series of tones; this is your signal that the hold circuit has been activated.
- 3. Hang up the phone.

FIGURE D

- 4. To resume conversation, just pick up any extension phone on the same line. This automatically disengages the hold function (Figure D).
- NOTE: The TeleHelper\* single line hold has a built-in automatic 6 minute reset. If you should put a call on hold and forget to pick up one of the extensions, the hold circuit will automatically disengage after approximately 6 minutes, clearing your phone line for incoming calls.





 Special Information for Customers with Custom Calling Service If you have subscribed to your phone company's Custom Calling Service before or after you install the TeleHelper\* single line hold, you must increase switchhook signalling time an additional one second when operating custom calling features (call waiting or 3-way calling).

> MAKE A NOTE OF THIS ON YOUR CUSTOM CALLING SERVICE DIALING INSTRUCTIONS.

## IMPORTANT INFORMATION

TeleHelper\* Single Line Hold UL Listed 747Z FCC Reg. No. BIU9CF-68443-OT-N Ringer Equivalence: 0.0B Connector Type US0C RJ11C

## IF YOU HAVE PROBLEMS:

Disconnect the single line hold immediately. If other phones then function normally, the fault is in the unit or its installation. If you're unable to locate the problem, return the unit to the Bell PhoneCenter where you made your purchase. If that is not convenient, return it to:

> TeleHelper\* Single Line Hold GTI Corporation 10060 Willow Creek Road San Diego, CA 92131-1699

If you need assistance, call the American Bell Customer Service Center. The toll free number is 1-800-555-8111.

## THE FCC WANTS YOU TO KNOW:

It's VERY unlikely... but if your single line hold causes problems on the phone line, the Telephone Company has the right to temporarily discontinue your service. If this ever happens, the Telephone Company will notify you and give you a chance to have the problem corrected. Also, the Telephone Company does have the right to make changes in their lines and/or equipment. If these changes affect your single line hold or require changes in its connection, the Telephone Company will notify you in writing so you can take whatever steps necessary to insure uninterrupted telephone service.

# LIMITED WARRANTY

This limited warranty is given to you by American Bell Consumer Products, 5 Wood Hollow Road, Parsippany, NJ 07054.

## WHAT THE WARRANTY COVERS AND FOR HOW LONG:

If this TeleHelper\* single line hold is defective in material or workmanship, return it within one (1) year of the date of purchase, and we will replace it at no charge to you.

# HOW TO EXERCISE YOUR WARRANTY:

For warranty service, return your single line hold to Bell PhoneCenter where you made your purchase. If that is not convenient, return it to:

TeleHelper\* Single Line Hold GTI Corporation 10060 Willow Creek Road San Diego, CA 92131-1699