Instructions for accessing TDMA voicemail and using the voicemail menu options.

SUBJECT:

Instructions for accessing TDMA voicemail and using the voicemail menu options.

TDMA Voicemail Retrieval Instructions, Menu Map and Navigation.

Accessing TDMA Voicemail.

SYMPTOM:

TDMA Voicemail Menu Map and Options.

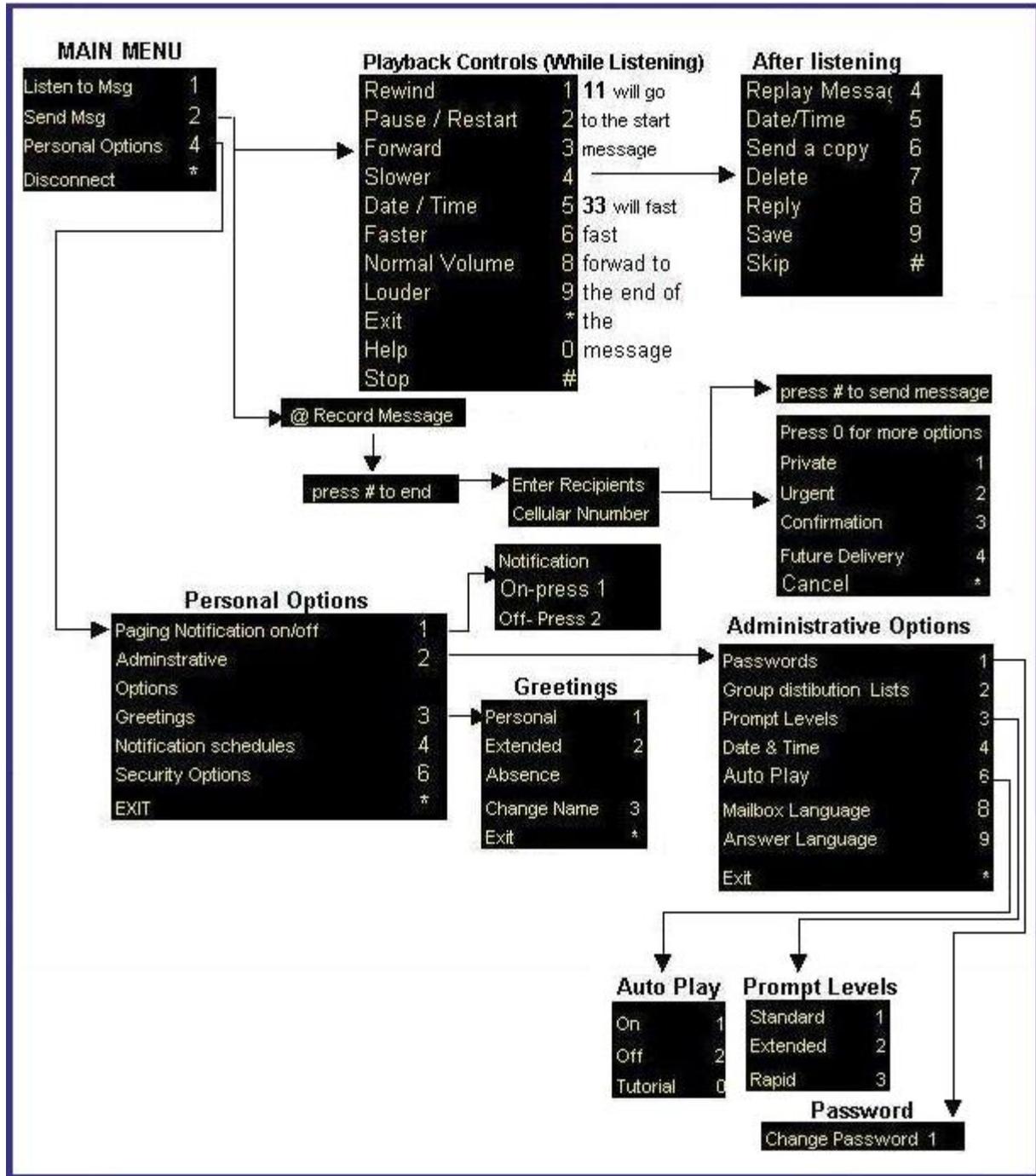Erase, Save, Fast Forward, Rewind Messages

FIX:

There are two ways of accessing voicemail messages and options.

Accessing voicemail from the wireless device:

1. Press and hold the dedicated voicemail access key. (This is typically the number "1" key.)
2. When the voicemail system picks up, interrupt the greeting by pressing the pound key (#).
3. When the voicemail system prompts for the password, enter it and wait a few seconds. (The temporary password is "1111".)
4. Below are the available options and menu items to choose from once the password has been accepted. If there are any problems, please contact Customer Care **1-866-293-4634** for further assistance.

Accessing voicemail from a landline phone:

1. Power the wireless device off and place a call to the wireless number. Alternatively, if the wireless device cannot be powered off, allow the incoming call to ring several times and forward to the voicemail system.
2. When the voicemail system picks up, interrupt the greeting by pressing the pound key (#).
3. When the voicemail system prompts for the password, enter it and wait a few seconds. (The temporary password is "1111".)
4. Below are the available options and menu items to choose from once the password has been accepted. If there are any problems, please contact Customer Care **1-866-293-4634** for further assistance.

MAIN MENU

Listen to Msg	1
Send Msg	2
Personal Options	4
Disconnect	*

Playback Controls (While Listening)

Rewind	1	**11** will go
Pause / Restart	2	to the start
Forward	3	message
Slower	4	
Date / Time	5	**33** will fast
Faster	6	fast
Normal Volume	8	forwad to
Louder	9	the end of
Exit	*	the
Help	0	message
Stop	#	

After listening

Replay Messag	4
Date/Time	5
Send a copy	6
Delete	7
Reply	8
Save	9
Skip	#

@ Record Message

press # to end

Enter Recipients
Cellular Nnumber

press # to send message

Press 0 for more options	
Private	1
Urgent	2
Confirmation	3
Future Delivery	4
Cancel	*

Notification
On-press 1
Off- Press 2

Personal Options

Paging Notification on/off	1
Adminstrative	2
Options	
Greetings	3
Notification schedules	4
Security Options	6
EXIT	*

Greetings

Personal	1
Extended	2
Absence	
Change Name	3
Exit	*

Administrative Options

Passwords	1
Group distibution Lists	2
Prompt Levels	3
Date & Time	4
Auto Play	6
Mailbox Language	8
Answer Language	9
Exit	*

Auto Play

On	1
Off	2
Tutorial	0

Prompt Levels

Standard	1
Extended	2
Rapid	3

Password

Change Password	1

NOTE:

If using a GSM device, please use the GSM Voicemail map.